



# RIW BULLETIN

## Update on 'Unrestricted' Work on Track Safeworking Competencies

### Purpose

The purpose of this bulletin is to advise Third Party and MTM Track Force Protection Coordinators (TFPCs) that they may experience some delay to the update of the 'Unrestricted TFPC' Role on their Rail Industry Worker (RIW) Card or MTM Track Force Protection Card following successful completion of the Inner Suburban Area Induction.

This is due to a recent increase of the number of assessments received causing delays in issuing and validating certificates.

### Action

Effective from **25<sup>th</sup> November 2019 until the 8<sup>th</sup> December 2019**, Third Party and MTM TFPCs who have completed the Inner Suburban Area Induction and are waiting for their TFPC role to be updated from 'Restricted' to 'Unrestricted' on their RIW Card or MTM Track Force Protection Card are required to:

Produce a hard copy of the Inner Suburban Induction Certificate as evidence that they hold the unrestricted competency and will be allowed to perform TFPC duties in the Inner suburban area.

After the 8<sup>th</sup> of December 2019, all TFPCs will be required to have the Unrestricted Role on their profile or MTM card to perform work within the Inner Suburban Area.

Should you have any queries in relation to the above, contact the Rail Safety Improvement Team at [RailSafety-Improvement@metrotrains.com.au](mailto:RailSafety-Improvement@metrotrains.com.au)

### Authorised by

### Daniel Upton

Rail Safety Improvement Program Manager &  
Acting Rail Safety Manager





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The Responsible Manager is to determine the following:

### Which areas in MTM are to be notified of this alert?

| Check                               | Code | Division/Department  |
|-------------------------------------|------|--|
| <input type="checkbox"/>            | MTM  | Entire MTM Network   |
| <input type="checkbox"/>            | CHE  | Engineering / Chief Engineer                                   |
| <input type="checkbox"/>            | HMR  | People & Performance   |
| <input checked="" type="checkbox"/> | INF  | Infrastructure Delivery  |
| <input type="checkbox"/>            | ELN  | Electrical Networks  |
| <input type="checkbox"/>            | OCS  | Operational Control Systems                                    |
| <input type="checkbox"/>            | SIG  | Signals & OCS  |
| <input type="checkbox"/>            | STF  | Structures & Facilities  |
| <input type="checkbox"/>            | TRK  | Track Delivery   |
| <input type="checkbox"/>            | OPS  | Operations   |
| <input type="checkbox"/>            | TSD  | Train Service Delivery   |
| <input checked="" type="checkbox"/> | SWS  | Safeworking / Signalling                                       |
| <input type="checkbox"/>            | NOS  | Network Operations   |
| <input type="checkbox"/>            | SER  | Metrol   |
| <input type="checkbox"/>            |      | Customer Experience  |
| <input type="checkbox"/>            | STO  | Stations Customer Experience                                   |
| <input type="checkbox"/>            | AOS  | Authorised Officers  |
| <input checked="" type="checkbox"/> | PRJ  | Projects & Planning  |
| <input type="checkbox"/>            | ROS  | Rolling Stock  |
| <input checked="" type="checkbox"/> | SQE  | Safety, Environment & Risk                                     |
| <input type="checkbox"/>            |      | Other (e.g. Other Divisions/Departments or people not listed): |

### Which contractors should be notified of this alert?

Note: This is undertaken by MetroSafe through the Avetta portal. All contractors/third parties have previously been tagged into their relevant MTM areas.

| Check                               | Division/Department                   |
|-------------------------------------|---------------------------------------|
| <input type="checkbox"/>            | All MTM Contractors and Third Parties |
| <input type="checkbox"/>            | Corporate                             |
| <input checked="" type="checkbox"/> | Infrastructure                        |
| <input checked="" type="checkbox"/> | Projects                              |
| <input type="checkbox"/>            | Rolling Stock                         |
| <input type="checkbox"/>            | Operations                            |

### How should this alert be distributed and/or acknowledged?

Note: This section may be amended by the Division dependent on best method of distribution

| Check                               | Division/Department                        |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | Issued via email                           |
| <input type="checkbox"/>            | Placed on Noticeboards                     |
| <input type="checkbox"/>            | Placed in staff pigeon holes / letterboxes |
| <input type="checkbox"/>            | Delivered during toolbox discussions       |
| <input type="checkbox"/>            | Employees to acknowledge receipt           |
| <input type="checkbox"/>            | L4-SQE-FOR-070 Alert Register              |
| <input type="checkbox"/>            | Toolbox Attendance Records                 |
| <input type="checkbox"/>            | Weekly Operational Notice (WON)            |
| <input type="checkbox"/>            | Other (specify):                           |