An update from Plant Hire Services

21 November 2019

NSW Transitioning to New RIW Service Provider

The Rail Industry Worker Program (RIW) is a national competency framework for rail workers across Australia. The RIW Program is owned and managed by the Australasian Railway Association (ARA) and endorsed by all associated networks.

The NSW Transport cluster will be moving from the previous RIW service provider Pegasus to the new service provider **Metro Trains Australia (MTA)** by the **13th of December 2019**.

The new RIW card is linked to the national competency management system and all workers will need the new MTA RIW card when working on railways in Australia.

Actions Required

- Individuals should continue the process of registering for their MTA RIW card via the RIW Administrator and complete their myRIW registration including accepting the Permission Access Agreement
- Rail Industry Workers are to retain their current Pegasus RIW Card

  NOTE: Do not attempt to use your Pegasus Rail Safety Worker Card after your site has transitioned to MTA system or after 13 December 2019

Key Dates

- Pegasus Onsite Track Easy (RIW) will be decommissioned on the 13th December 2019.

What are the expectations from suppliers?

- Suppliers to do their check and controls and make sure that operators with valid competency will be provided to minimise any disruption to wet plant hire operation
- From now till the transition completes, we ask all suppliers to work alongside Sydney Trains to their best abilities in assisting with the process of verifying new and current operators' competencies.

Areas exempted from the MTA transition

- **Sydney Metro Central Station Main-works** or the **Sydney Siding and Junction Project** will continue to utilise the **Pegasus Card.** Suppliers working at or on these areas will not be required to present the new MTA RIW card.

Whom to contact to within MTA to obtain further information?

Website: **www.riw.net.au**
RIW Service Desk: **1300 101 682**
Email: **info@riw.net.au**

Kind Regards
Plant Hire Services (PHS)
Sydney Trains