

Metro Academy Bulletin

Number: MA-BUL-2022-07

Issued: 4 August 2022

Purpose

The Bulletin is to advise Third Party and MTM Track Force Protection Coordinators (TFPCs) that the New Ways of Working (NWoW) Refresher training course will be available online at Metro Academy from **15 August 2022**.

Background

NWoW is the program designed to Simplify Track Protection into three (3) easy to follow manuals:

1. Track Protection Manual,
2. Absolute Occupation Track Protection Manual, and
3. SMT Track Protection Manual.

The NWoW training was delivered from August to October 2021 to 1017 TFPCs. In September 2021, it was advised that the rollout of the Track Protection Manual and Work on Track Application Version 2 would be delayed, to enable a phased approach to the introduction of the new manuals.

The phased approach more clearly identified the areas of change that resulted from the revised Track Protection Manual. The online Refresher Training modules are designed to clearly illustrate what changes have been made and how they apply to TFPCs.

Full implementation of the NWOV program and the introduction of the new manuals is now planned for the first week of October 2022.

NWoW Refresher Training

NWoW Refresher training can be completed online via The Platform to facilitate industry requirements and achieve consistency in the communication of training material. There is **no cost** involved to complete the NWOV Refresher training online.

The NWOV Refresher training will be automatically assigned to individuals who hold the TFPC status. The individuals will have to log in to The Platform and training will be available through “My Training record” section of the homepage. Refer to screenshot as below:



	Status	Action
New Ways of Working Refresher Training	Registered	Launch

Individuals will be required to complete the online training module followed by an assessment as part of their refresher training. The online training and assessment will take approximately one (1) hour to complete.

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Note: It is mandatory for all TFPCs to have completed this online refresher course no later than 2 October 2022 to remain valid to work on the MTM Metropolitan Rail Network as a TFPC.

Competency Management-RIW and MTM Track Access Card Holders

There is no action required of RIW Card holders, as the NWoW Refresher Competency will be automatically uploaded to their RIW profiles by Metro Academy.

There is no action required of MTM Track Access Card holders, as the NWoW Refresher Competency will be automatically uploaded to their competency profiles and Metro Academy will be issuing new cards.

Questions

Questions relating to this bulletin can be directed to railsafetytraining@metrotrains.com.au