

Metro Academy Bulletin

Number: MA-BUL-2022-09

Issued: 12 September 2022

Purpose

The Bulletin is to advise Third Party and MTM Track Force Protection Coordinators (TFPCs) that the New Ways of Working (NWoW) Refresher training course is available online at Metro Academy and **must** be completed prior to 2 October 2022.

NWoW Refresher Training

NWoW Refresher training can be completed online via The Platform to facilitate industry requirements and achieve consistency in the communication of training material. There is **no cost** involved to complete the NWoW Refresher training online.

The NWoW Refresher training will be automatically assigned to individuals who hold the TFPC status. The individuals will have to log in to The Platform and training will be available through “My Training record” section of the homepage. Refer to screenshot as below:



	Status	Action
New Ways of Working Refresher Training	Registered	Launch

Individuals will be required to complete the online training module followed by an assessment as part of their refresher training. The online training and assessment will take approximately one (1) hour to complete.

Note: It is mandatory for all TFPCs to have completed this online refresher course prior to 2 October 2022 to remain valid to work on the MTM Metropolitan Rail Network as a TFPC.

Competency Management – RIW and MTM Track Access Card Holders

There is no action required of RIW Card holders, as the NWoW Refresher Competency will be automatically uploaded to their RIW profiles by Metro Academy.

There is no action required of MTM Track Access Card holders, as the NWoW Refresher Competency will be automatically uploaded to their competency profiles and Metro Academy will be issuing new cards.

Questions

Questions relating to this bulletin can be directed to railsafetytraining@metrotrains.com.au