

# Metro Academy Bulletin

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## Purpose

This bulletin is to provide communication regarding the updates and changes to the Metro Contractor Recertificate online refresher Course (MCSR). These changes impact Rail Safety Workers (RSW) who utilise this competency to maintain currency, and to demonstrate their continued ability to perform their duties in a safe manner on the MTM Metropolitan Rail Network.

**The changes are effective as of 4th March 2024.**

## Background

Section 117 of the Rail Safety National Law (RSNL) requires rail transport operators to ensure that each rail safety worker who is to carry out rail safety work in relation to accredited railway operations has the competence to carry out the work. This means all workers including MTM employees as well third-party contractors that operate on the MTM Metropolitan Rail Network must have completed the rail safety training and achieved the required competencies.

The updates were based on industry feedback as well as MTM operational and audit results.

## Updates to MCSR online.

The following key updates apply:

- New updated courseware
- Limit of Ten (10) attempts for students to complete the online assessment

## Update to naming of courses.

There has been a minor change to the naming convention of some of our courses. We have changed the naming convention from upgrade to conversion to indicate the nature of the course.

## Questions

Questions relating to this bulletin can be directed to [railsafetytraining@metrotrains.com.au](mailto:railsafetytraining@metrotrains.com.au)

