Why is my access denied?



Speak to your employer or the site contact if you have any queries.

The RIW System may deny your access to site when:

- **You are missing a required job role**
- **You are missing a required competency**
- **You do not hold the required rail health assessment (medical)**
- **You failed the site breath alcohol test**
- You do not meet the defined site working hour rules
- **You do not have an employer managing your RIW profile**
- **Your RIW cardholder subscription has expired**
- Your RIW card has been cancelled
- **You have a block or suspension on your RIW profile**

Site details:

Site name:

Contactor in charge:

Site contact name:

Site contact phone number:



